



Tri-Counties Regional Center

SAN LUIS OBISPO • SANTA BARBARA • VENTURA

August 1, 2013

Re: Announcement of the New Crisis Services Provider

Dear Person Served and Family Member,

You are receiving this follow-up letter because our records show that you, your child, or your family member has received or is currently receiving services from Safety Alert, Inc. As we shared with you previously, Tri-Counties Regional Center (TCRC) was notified by Safety Alert that they are discontinuing services at midnight on August 15, 2013.

We are very pleased to announce that we have selected another highly qualified provider to continue these services in all three counties and this provider will take over effective 12:01 AM on August 16, 2013.

The new provider is called Crisis Support Services (CSS). CSS comes to our regional center with over 25 years of experience in the field of crisis prevention and intervention, serving multiple other regional centers, and they are dedicated to supporting you, your families and service providers.

CSS has arranged "Meet and Greet" sessions which will take place in each TCRC local office to make it convenient for you to meet them. At these sessions, they will explain their service model, introduce you to their staff and answer any questions you may have about their agency or this transition. The schedule is as follows:

Monday August 12, 2013	Tuesday August 13, 2013	Wednesday August 14, 2013
San Luis Obispo Office, 4-5 pm Simi Valley Office, 4-5 pm	Santa Maria Office, 4-5 pm Oxnard Office, 4-5 pm	Santa Barbara Office, 4-5 pm Atascadero Office, 4-5 pm

The phone numbers for Crisis Support Services will be made available the week of August 12 at each "Meet and Greet" session and will also be posted on the TCRC website at www.tri-counties.org. **Safety Alert will still be your primary contact for crisis support until midnight, August 15th.**

This information and any updates will be posted on the TCRC website. You may also contact your local Family Resource Center or your Service Coordinator for further information.

Sincerely,

Frank Bush, MSW, LCSW
Director of Services and Supports

cc: Lorna Owens, MBA, Chief Financial Officer, Acting Executive Director
Judith White, MS, Assistant Director of Community Development
Patricia Forgey, MA, MBA, Director of Community and Organizational Development
Pamela Crabaugh, MSW, Assistant Director of Services and Supports
Sha Azedi, MA, MS, PhD, Assistant Director of Services and Supports
Steven M. Graff, PhD, Director of Clinical Services



Tri-Counties Regional Center

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01 de agosto 2013

Re: Anuncio de Nuevo Proveedor de Servicio de Crisis

Queridas Miembros Familiares y Albaceas,

Usted está recibiendo esta carta de seguimiento porque nuestros registros indican que usted, su niño, o un miembro de su familia han recibido o actualmente están recibiendo servicios de Alerta de Seguridad, Inc. Como habíamos compartido con ustedes previamente, Tri-Counties Regional Center (TCRC) fue notificado por Alerta de Seguridad que está descontinuo los servicios a partir de la media noche el 15 de agosto de 2013.

Estamos muy contentos de anunciar que hemos seleccionado otro proveedor altamente calificado para continuar con estos servicios en los tres condados y ese proveedor se hará cargo partir de las 12:01 am del 16 de Agosto de 2013.

El nuevo proveedor se llama Servicios de Apoyo de Crisis (CSS). CCS viene a nuestro centro regional con más de 25 años de experiencia en el campo de la prevención y la intervención en crisis, sirviendo a varios otros centros regionales, y se dedica a apoyarlo a usted, a sus familias y proveedores de servicios.

CSS ha organizado sesiones de "Conocer y Saludar" que se llevarán a cabo en cada oficina local TCRC para que usted convenientemente pueda reunirse con ellos. En estas sesiones, se le explicará su modelo de servicio, introducirá su personal y responderá las preguntas que usted pueda tener acerca de su agencia o la transición. El calendario es el siguiente:

Lunes Agosto 12, 2013	Martes Agosto 13, 2013	Miércoles Agosto 14, 2013
Oficina San Luis Obispo, 4-5 pm	Oficina Santa Maria, 4-5 pm	Oficina Santa Barbara, 4-5 pm
Oficina Simi Valley, 4-5 pm	Oficina Oxnard, 4-5 pm	Oficina Atascadero, 4-5 pm

Los números telefónicos para Servicios de Apoyo de Crisis estarán disponibles la semana de Agosto 12 en cada sesión de "Conocer y Saludar" y también estarán publicados en el sitio web de TCRC en www.tri-counties.org. **Alerta de Seguridad seguirá siendo su contacto principal de crisis y apoyo hasta la medianoche del 15 de Agosto.**

Esta información y las actualizaciones se publicarán en el sitio web de TCRC. También puede comunicarse con el Centro de Recursos familiares local o su coordinador de servicios para obtener más información.

Sincerely,

Frank Bush, MSW, LCSW
Director of Services and Supports

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