



**Tri-Counties
Regional Center**

ATTACHMENT A

PURCHASE OF SERVICES EXPENDITURE DATA

For Fiscal Year 2014-2015



Who Are We?

- TCRC is one of 21 regional centers in CA
- We serve 13,100+ individuals with developmental disabilities in Ventura, Santa Barbara and San Luis Obispo counties
- Our Purchase of Services (POS) funding in Fiscal Year 2014-15 was about \$215 million
- We have 188 service coordinators (55% are bilingual Spanish)

Why Are We Presenting This Information?

- The Lanterman Act requires ([Sections 4519.5 & 4519.6](#) of the Welfare and Institutions Code)
 - All regional centers to report data on purchase of service (POS) authorizations, utilization, and expenditures
 - Data categorized by several indicators including age, race, language, diagnosis and residence type
 - Compile data related to insurance related expenditures
- Required to hold at least one public meeting to share and discuss information about the data

What to Know About the Data

- Represents expenditures TCRC made for services to individuals during Fiscal Year (FY) 2014-15
- Data was provided by DDS as of December 31, 2015
- TCRC may still pay for services provided during FY 2014-15 through June 2017
- All regional centers use same report format
- These reports are posted on TCRC's website

Let's look at who we serve

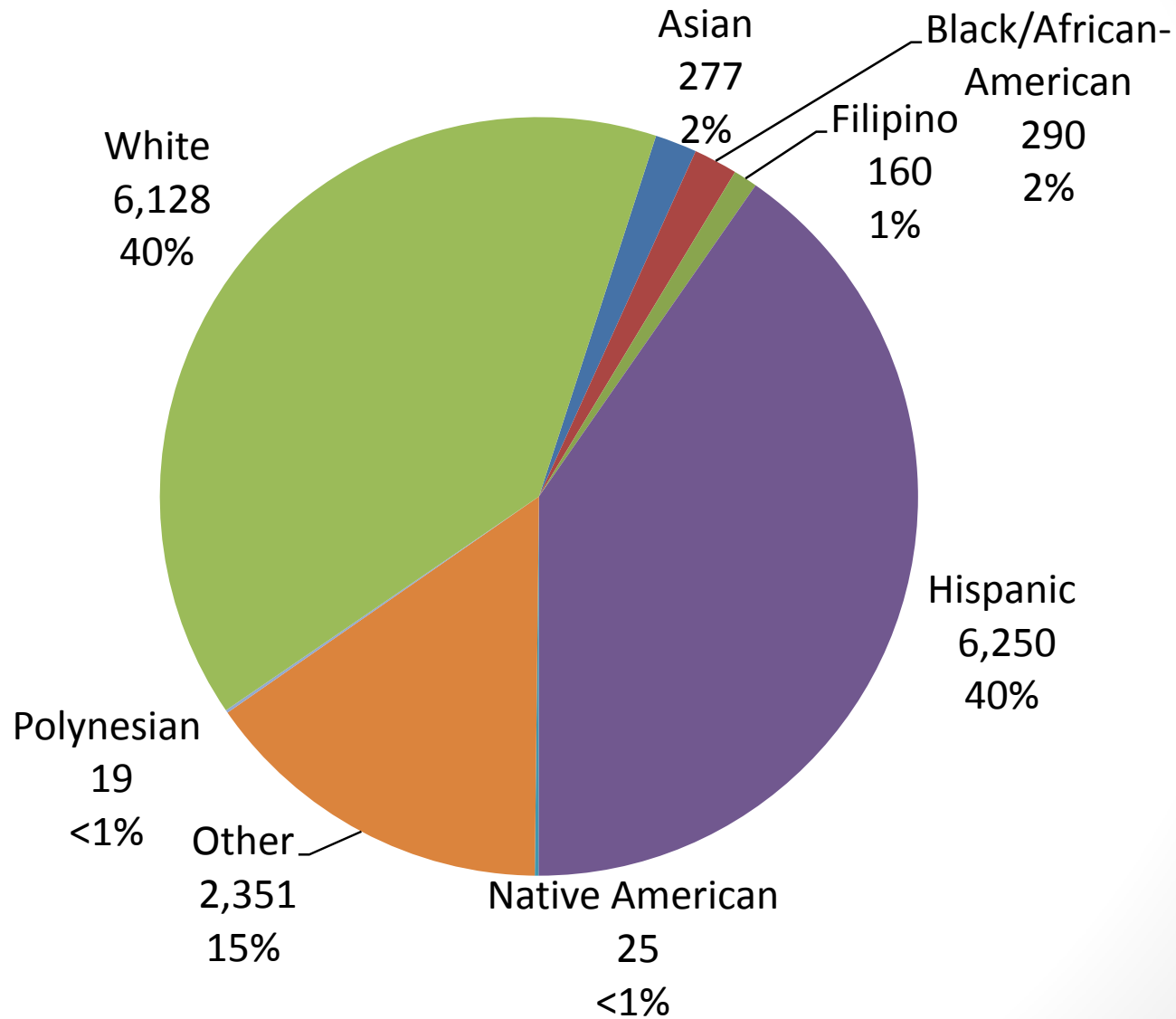


Ethnicity



Total Individuals Served By Ethnicity or Race

FY 2014-15, For All Ages

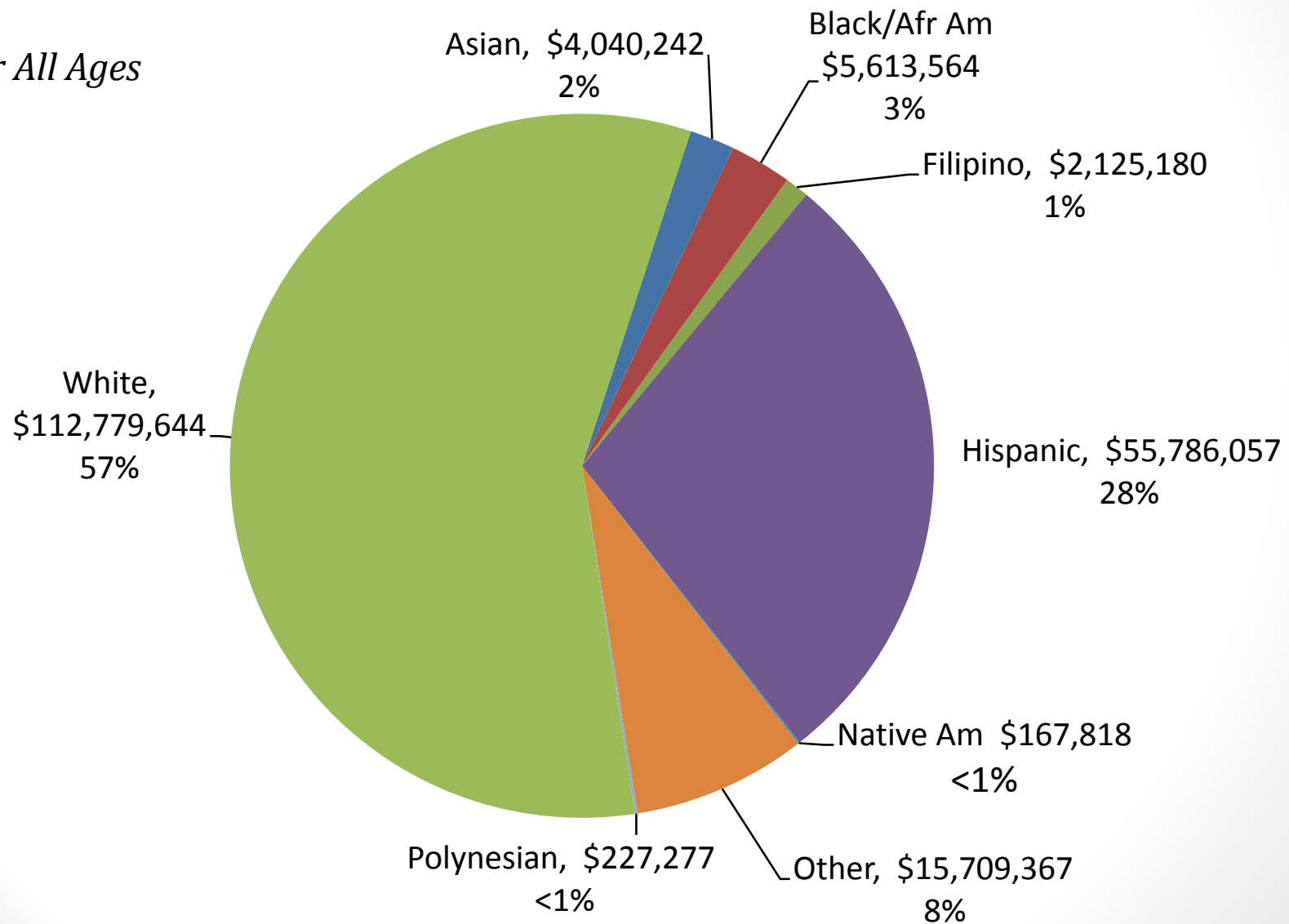


Total Expenditures

By Ethnicity or Race

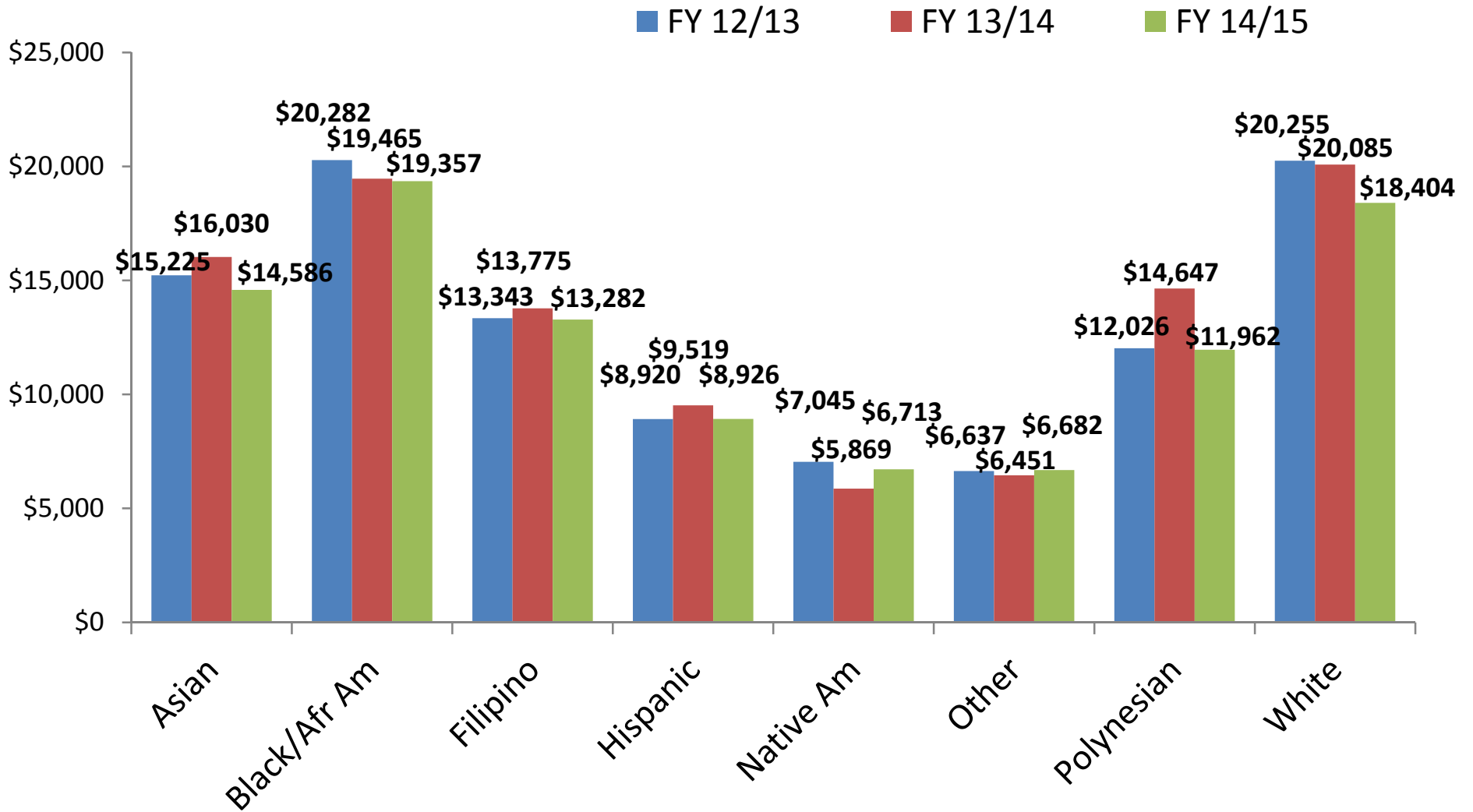
FY 2014-15

For All Ages



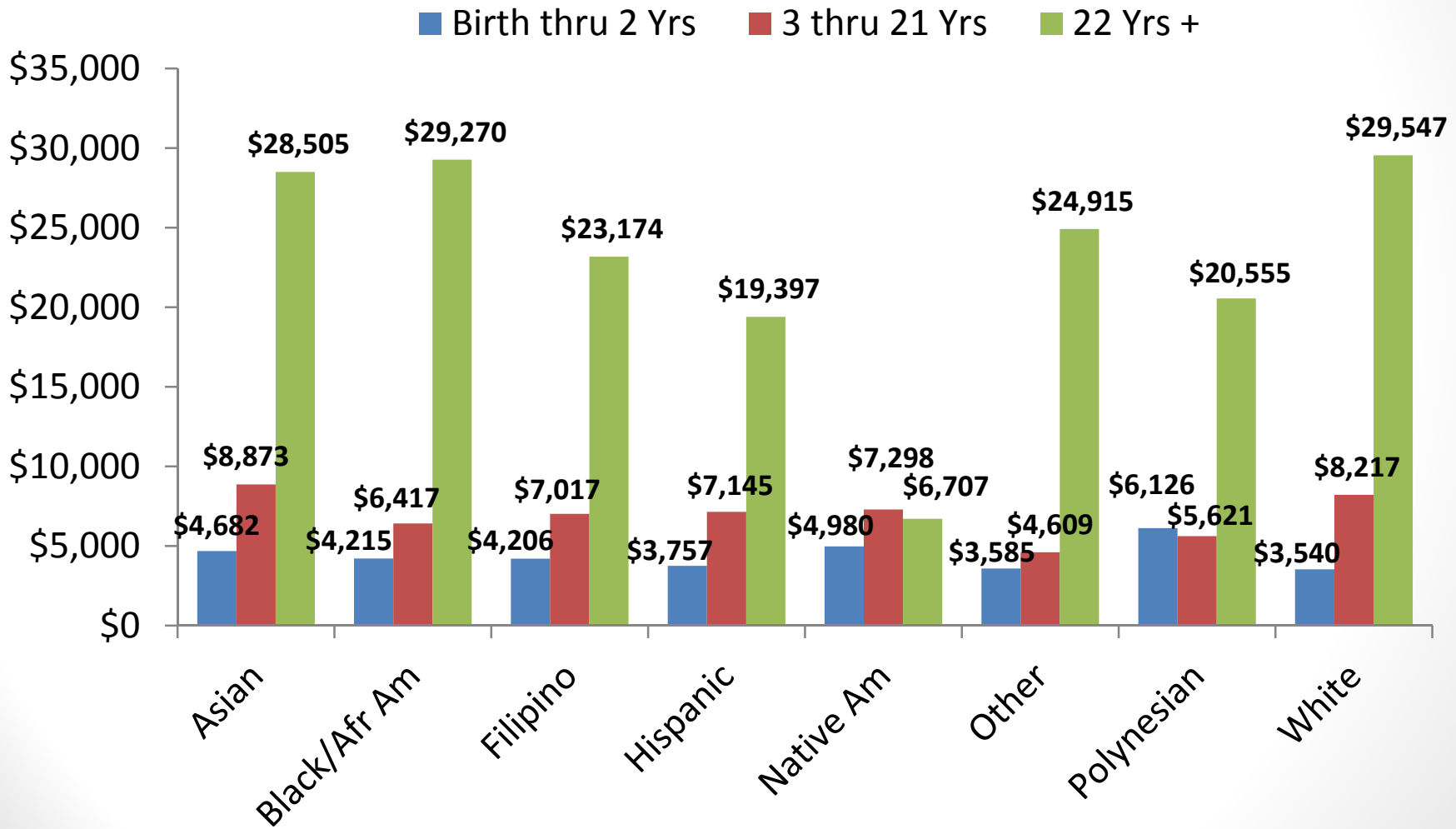
Per Capita Expenditures By Ethnicity or Race

FY 2014-15, 2013-14, and FY 2012-13, For all ages



Per Capita Expenditures By Ethnicity or Race FY14/15

By Age Category

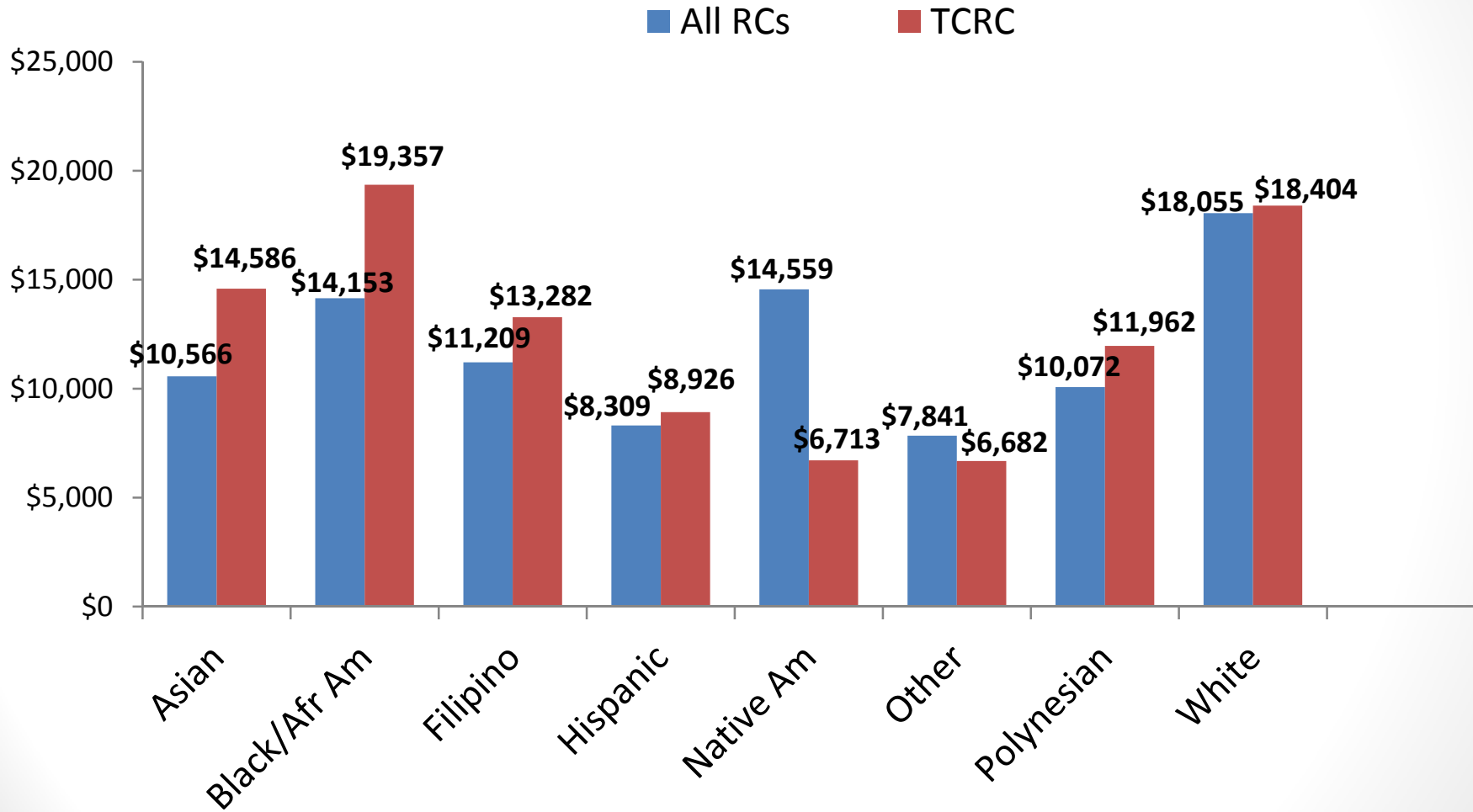


- Early Start POS expenditures are similar across ethnicities.
- Age 3-21 POS expenditures are similar across ethnicities
- There are variances in expenditures for adults across ethnicities

Per Capita Expenditures

By Ethnicity or Race – TCRC Compared to All Regional Centers

FY 2014-15, For all ages



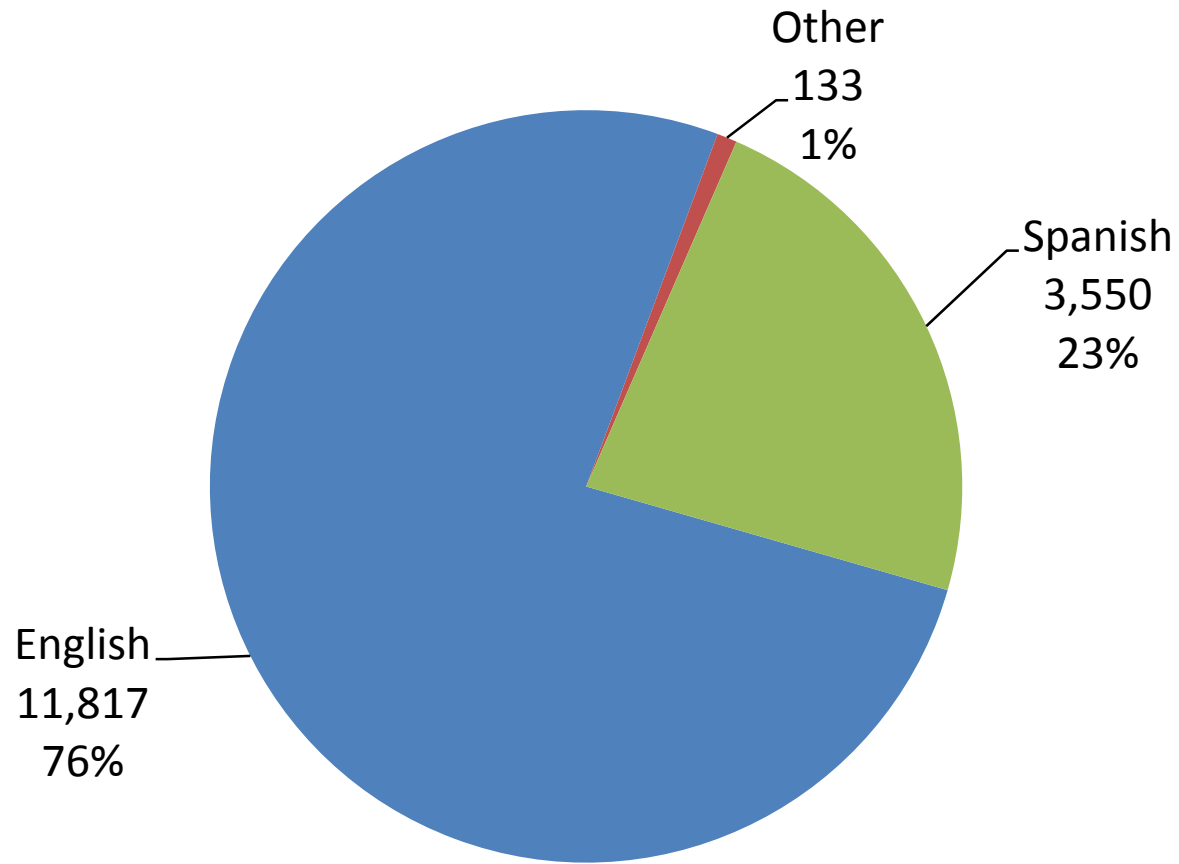
- Variance in POS spending is systemwide
- TCRC POS spending is generally higher across the board

Primary Language



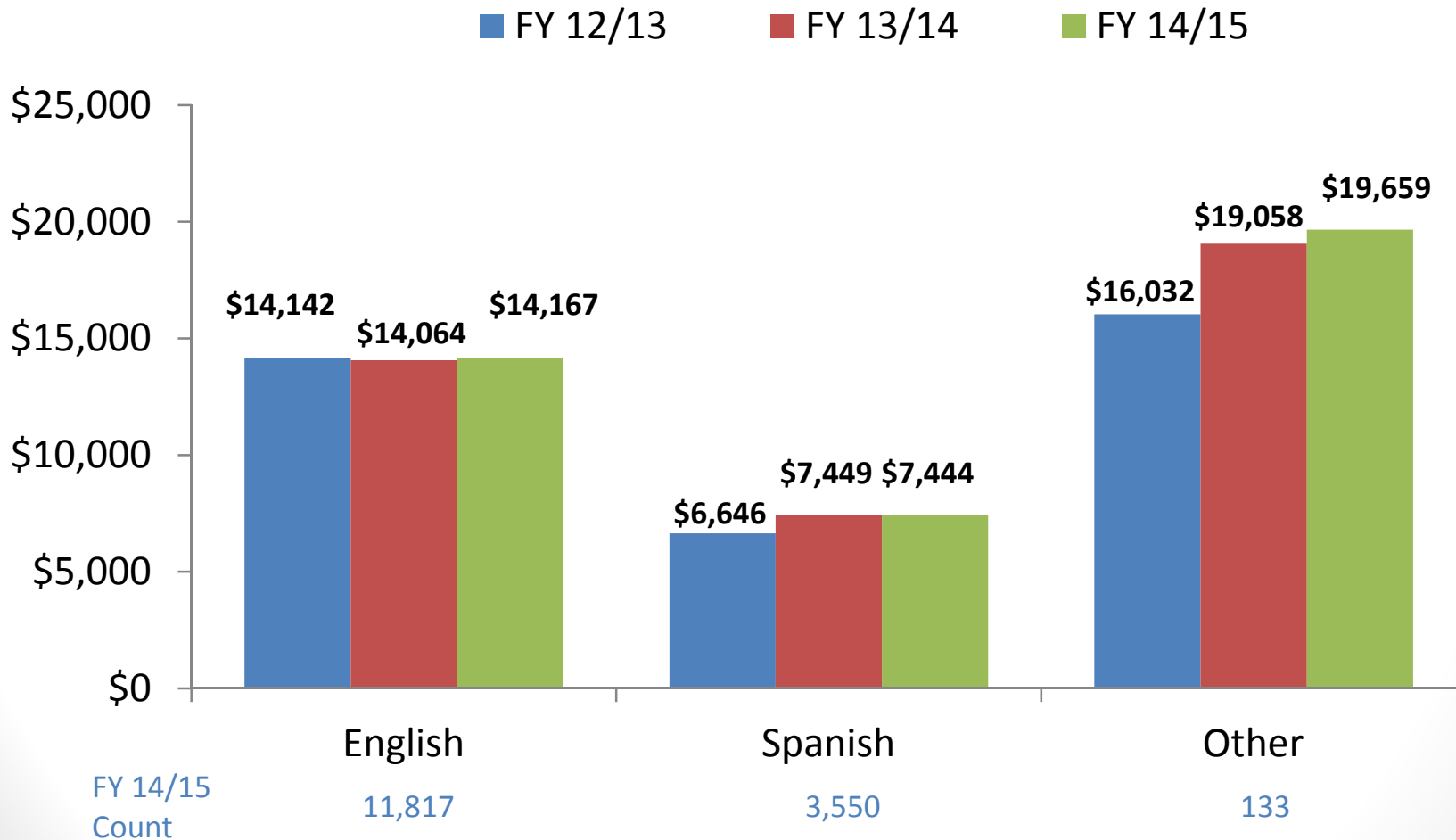
Total Individuals Served By Primary Language

FY 2014-15, For All Ages



Per Capita Expenditures By Primary Language

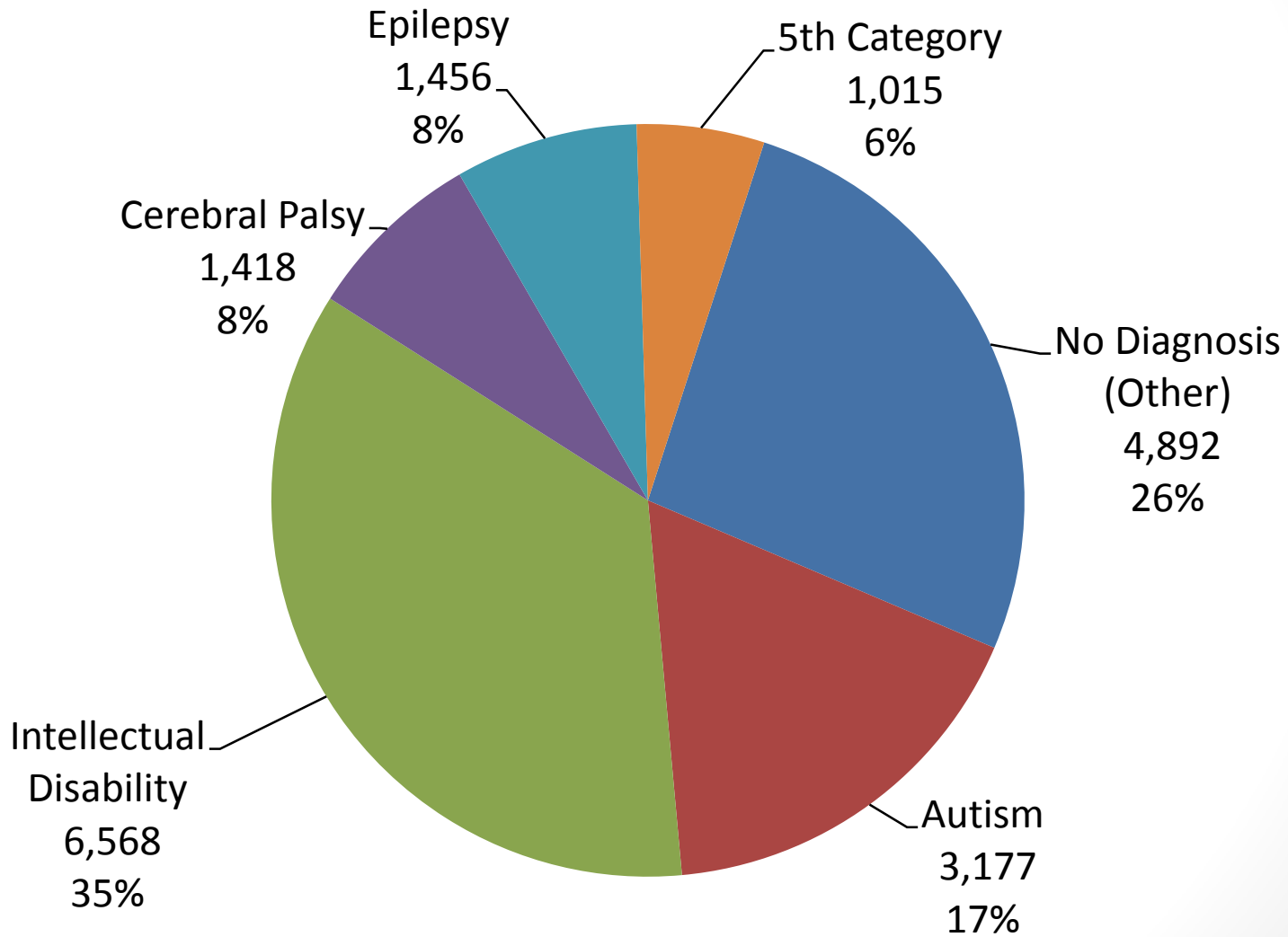
FY 2014-15, 2013-14, and FY 2012-13, For all ages



Diagnosis



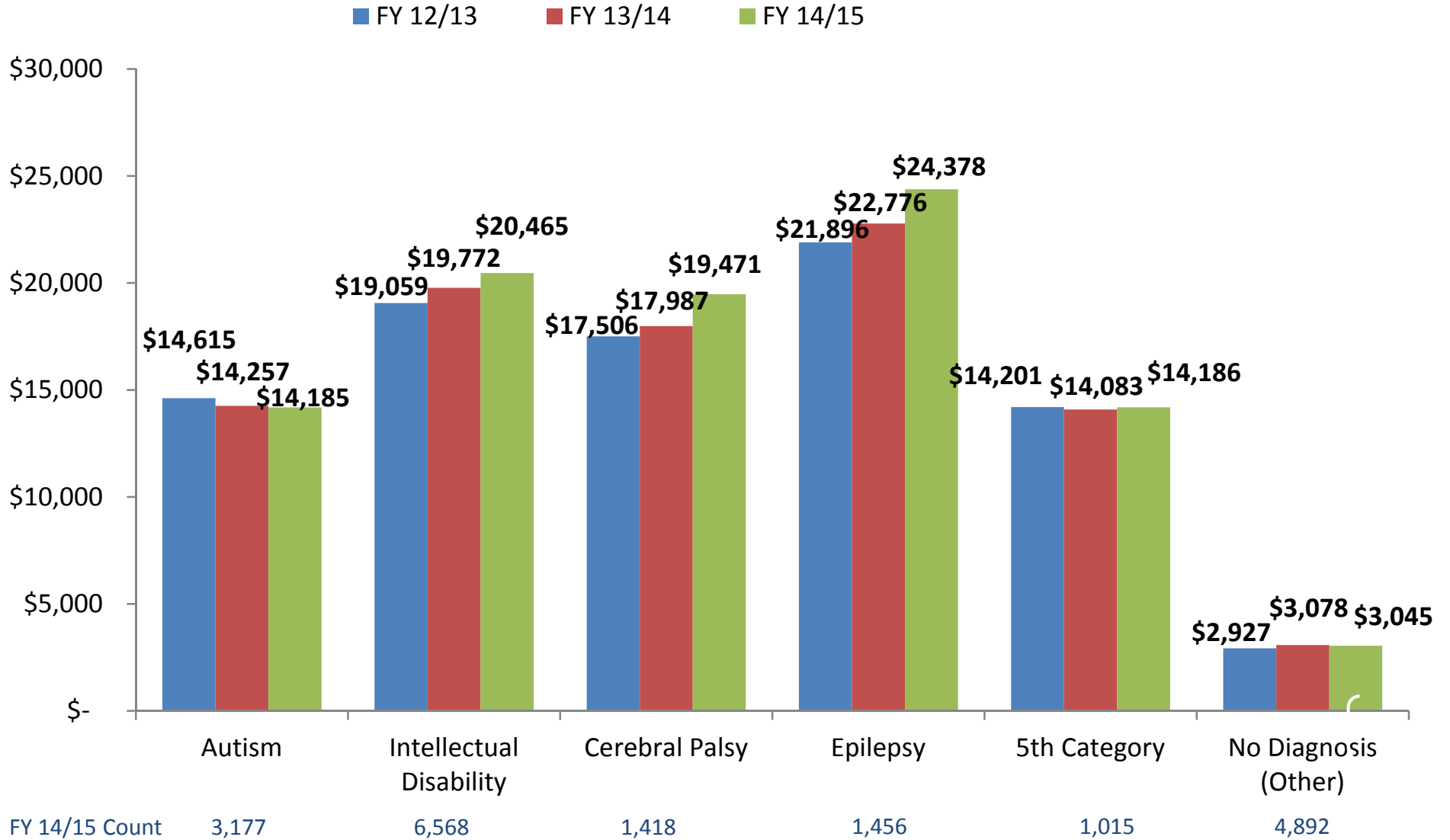
Total Individuals Served By Diagnosis – Legislative Report *FY 2014-15, For all ages*



Per Capita Expenditures

By Diagnosis- Legislative Report

FY 2014-15, 2013-14, and 2012-13, For all ages

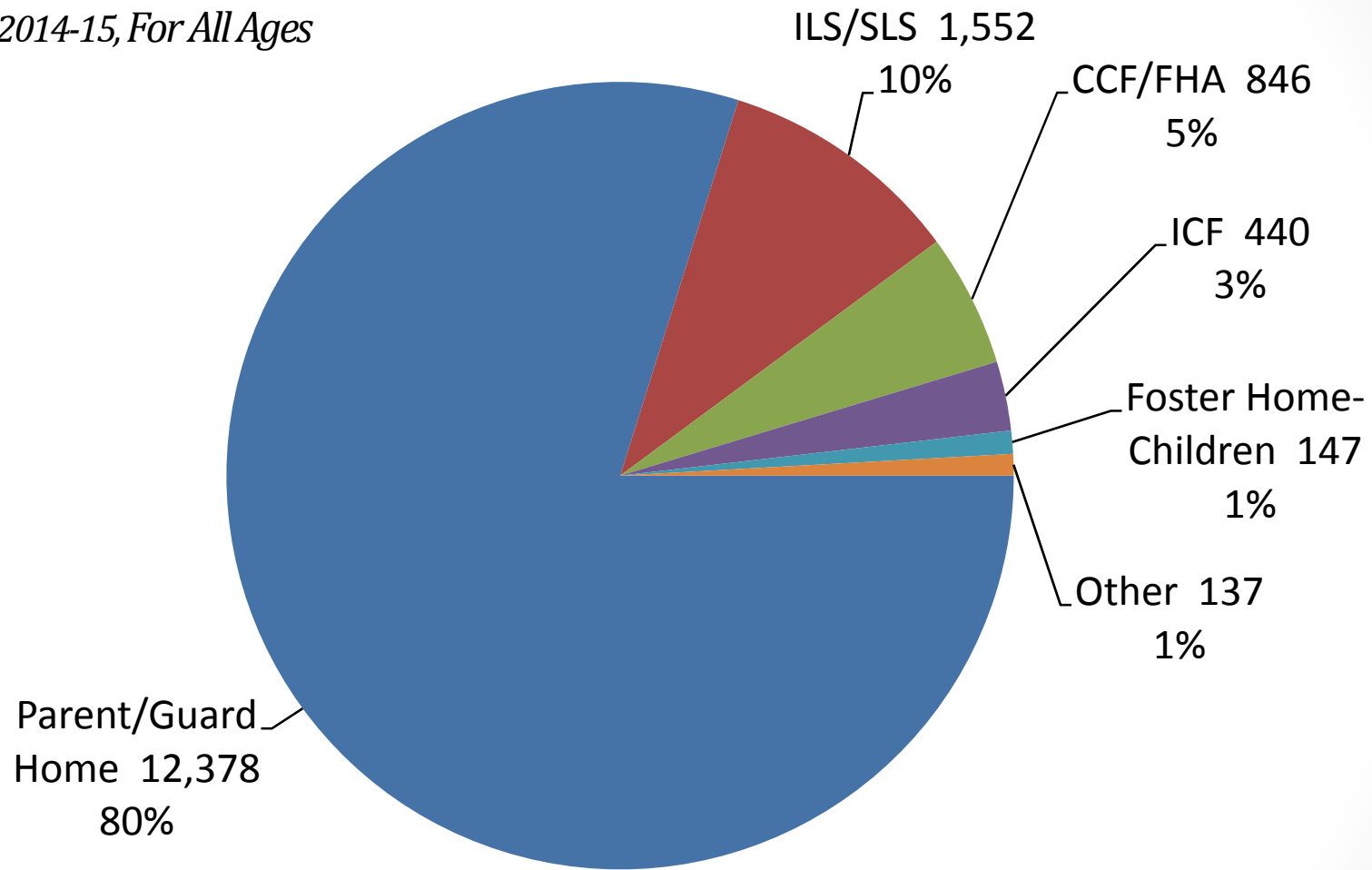


Where do people live?



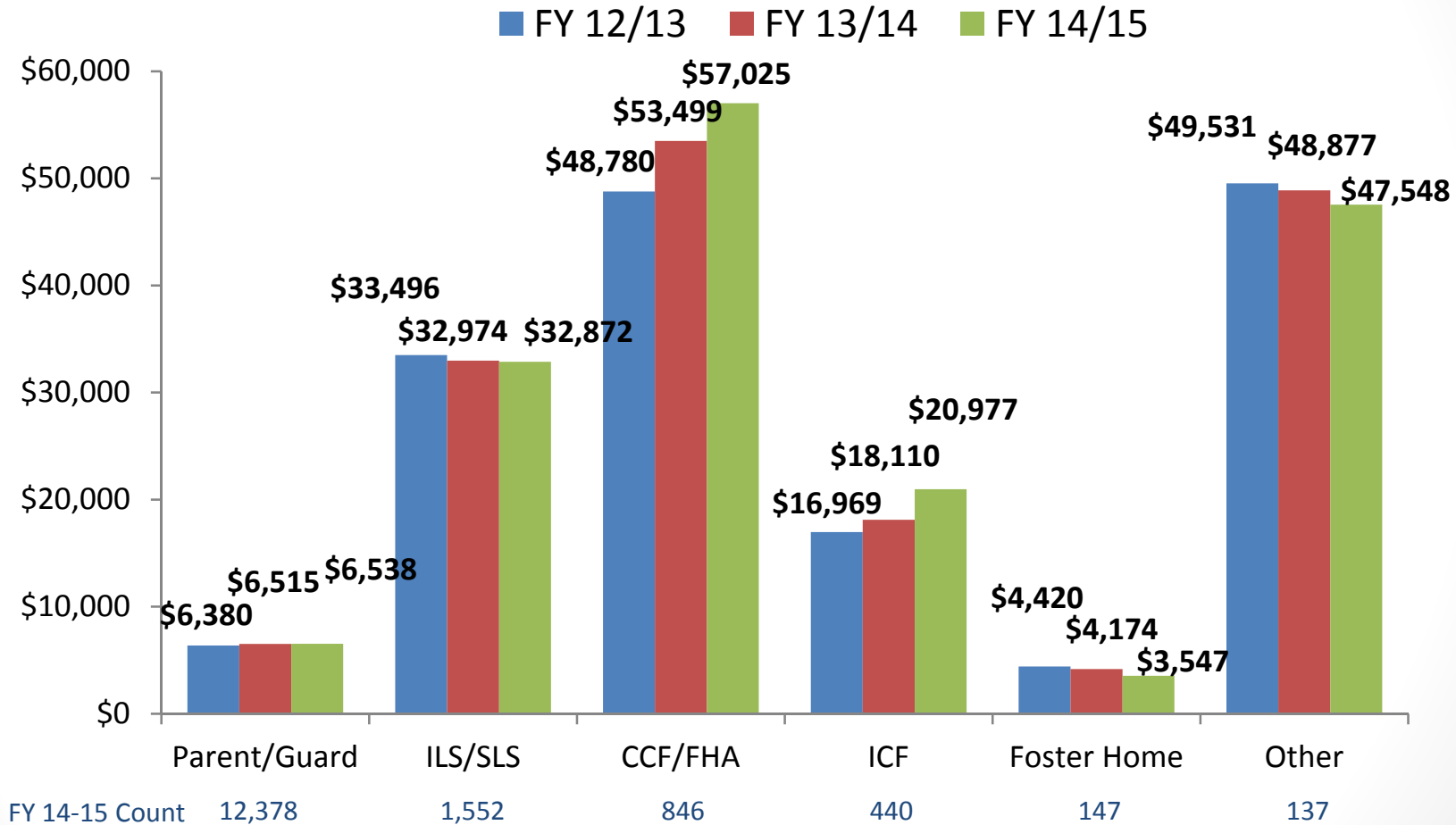
Total Persons By Residence

FY2014-15, For All Ages



Per Capita Expenditures By Residence

FY 2014-15, 2013-14 and 2012-13, For all ages



What the Data Tells Us

- POS spending variances exist
- Expenditure data do not answer questions why variances exist
- We do not know why variances exist without looking at additional qualitative information
- We do not know if the variances indicate disparity
- POS spending variances do not mean that people's needs aren't being met
- People's needs are different and identified through the person centered IPP process which honors personal choice

Our Commitments

Person centered thinking practices

- Person centered in all we do
- TCRC is committed to a person centered planning process for individualized services
- TCRC is committed to meeting the needs of those it serves regardless of age, ethnicity, language, diagnosis or residence by refining our person centered practices to ensure cultural relevance

Our Commitments *(continued)*

- Linguistic and Cultural competence training for the Board and posting the training on TCRC's website.
- Cultural competence training provided to all staff.
- 50%+ of service coordinators are Spanish bilingual.
- Cultural competence is part of performance development for TCRC staff.
- Contractual requirement for service providers to have staff that speak the language for people they support.
- Family Resource Centers in all TCRC office areas offer a variety of Spanish language support & resources.

Our Commitments *(continued)*

Persons and families receive culturally and linguistically competent information about the IPP and IFSP

- Translation of print materials
- Language convertible website
- Funding of translator services
- Family support groups in Spanish
- Bilingual/bicultural Benefits Specialist focuses on Spanish speaking families
- TCRC gathers feedback in an annual satisfaction survey which shows that we are providing information that is ethnically relevant to cultural value systems

Our Commitments (continued)

Strategic Performance Plan 2016-2018

- Hired a bi-lingual Employment Coordinator.
- Develop a TCRC Orientation for new families in English and Spanish.
- Focus Area dedicated to Culturally Competent Services and Supports
 - Make information easier to understand in English and Spanish (website, print materials, how Service Coordinators explain information)
 - Provide IPPs in Spanish in a timely manner.
 - Provide training on cultural and linguistic competence for TCRC staff and service providers.
 - Report percent of annual authorized services for individuals by residence type and ethnicity.
 - Use National Core Indicators to report the number and percent of families by race/ethnicity who report that services have made a difference in helping keep their family member at home.
 - Assist with a system-wide POS Variance Study through ARCA Equity Committee.

Next Steps

- More information and research is needed
- Systemwide qualitative studies will be conducted by ARCA to determine:
 - Why the variances exist?
 - If the variances indicate disparity?
 - What informed actions need to be taken?
- Continue to evaluate our PCT processes to improve services

QUESTIONS AND COMMENTS

Followed by Discussion Session