

FALL 2014 REQUEST FOR PROPOSALS

Tri-Counties Regional Center (TCRC) and the Southern California Integrated Health and Living Project (SCIHLP) are soliciting proposals for the following Community Placement Plan (CPP) contracted service:

Posting Date: November 2014

Service Type: Specialized Residential Facility (SRF) for Adult Dually Diagnosed Individuals – Service Code 113

Up to four (4) beds

Start-up available: Up to \$150,000 for services only

Start-Up funds can only be used for non-recurring costs associated with initially establishing a service, which may include administrative components, licensing, staff recruiting and training, general equipment, and other costs as described per contract. <u>Start-Up funds are not intended to cover 100% of the development costs.</u>

This home will be acquired and developed by a non-profit housing organization.

Reimbursement: 113 Negotiated Rates (not to exceed the applicable Median Rate)

Location: San Luis Obispo, Santa Barbara, and Ventura Counties

Service Description:

This SRF is a joint project between TCRC and SCIHLP. An SRF is a Community Care Licensed home which serves the needs of individuals with developmental disabilities. This facility will serve adults aged 18 to 59 who are dually diagnosed with both psychiatric and developmental disabilities and who may be ambulatory or non-ambulatory. Challenges may include difficulty managing anger, aggression, self-injurious behavior, AWOL and difficulty forming and maintaining healthy attachments. Individuals referred may have histories with the criminal justice system. Noise mitigation may need to be addressed. Individuals to be served currently reside in State Developmental Centers (DC) and other secured treatment programs or are at risk of entering a DC from their current community living arrangement. The home will be a long-term living arrangement.

Potential providers must have prior experience:

- Supporting individuals with a forensic background
- Supporting individuals with psychiatric needs
- Owning or operating a Level 4 Adult Residential Facility (ARF) or providing supported living services
- Working with the court system
- Working with the mental health system
- Provider <u>must be able to work collaboratively</u> with others in a multi-agency, interdisciplinary configuration (e.g. other Regional Centers, Mental Health, and Probation) for the successful support of the individual.

Tri-Counties Regional Center FALL 2014 REQUEST FOR PROPOSALS Page 2 of 4

Individuals to be served currently reside in DC's and other secured treatment programs or are at risk of entering a DC from their current community living arrangement. The home is intended to be a transitional home for these individuals to assist them with moving into a less restrictive setting in the community.

General Requirements:

- Facility will require licensure by Community Care Licensing (CCL) prior to vendorization by TCRC.
- Facility must support 4 individuals, with private bedrooms and a minimum of 2 bathrooms for exclusive use by regional center individuals.
- Program must meet all applicable Title 17 and Title 22 regulations.
- Facility must meet applicable Americans with Disabilities Act (ADA) standards.
- Administrator must have a minimum of 2 years full-time experience in a licensed residential facility (preferably a Level 4 ARF). Administrator and Licensee must both possess current ARF Administrator Certification.
- Administrator must have completed DSP I & II.
- DSP must speak the language of the people they support.
- DSP must have minimum of 1 year experience in the field of developmental disabilities and have completed DSP I & II. Staff should have a background in Mental Health and one DSP position will be held by a Psychiatric Technician.
- Service design will include specification of at least 4 consultant hours per resident per month.
- Applicants must identify all types of consultants they propose to utilize, and must include a Board Certified Behavior Analyst (BCBA), preferably with experience in risk assessment and treatment of this population. Staff will need to demonstrate that they can implement and perform data collection for behavioral plans.
- Applicants responding to this RFP who are currently vendored providers for TCRC or any other regional center must have services in good standing. Providers with Substantial Inadequacies (SI's), or Type A deficiencies with Community Care Licensing in the past 12 months and providers who possess numerous deficiencies and/or other disciplinary actions taken against them historically shall not be considered for this service. Applicants must also disclose any past, present, or pending licensure revocations, probation or denials, including but not limited to: CCL, Public Health Licensing or any agency providing services to people with disabilities, children or the elderly.
- Applicants must demonstrate fiscal responsibility by submitting 2 complete fiscal years and current year to date financial statements that detail all current and fixed assets and current and long-term liabilities. In addition, the applicant must document available credit line and provide the necessary information for verification.

Service Summary Content Guidelines:

Please include all information requested below and provide in the same order in your document. For additional guidance in writing the Service Summary, please refer to Title 17 and Title 22 regulations and to the TCRC website (www.tri-counties.org) for information on Universal Service Expectations and the Person-Centered Thinking Initiative.

a) **Mission, Vision, and Value Statements**: Provide any agency MVV statements and how these were developed for the agency.

Tri-Counties Regional Center FALL 2014 REQUEST FOR PROPOSALS Page 3 of 4

- b) **Current Commitments:** Provider will include a complete description of anticipated, current and completed projects and describe their plan for how to manage this project in light of these other commitments.
- c) **Agency Outcomes:** Describe anticipated outcomes of proposed service for people residing in the home and how achievement of outcomes will be measured.
- d) **Assessment and Planning:** Briefly describe the assessment and planning process. How will individual goals/objectives be determined and progress measured?
- e) Administrative / Consultant Roles: Describe roles of licensee, administrator, assistant administrator, and consultants.
 - Provide qualifications of BCBA behavior consultant and any other licensed professionals who will assist with clinical services implemented in the home. Attach résumés. (See Item 7 of Statement of Obligation form.)
 - Include a brief description of theoretical orientation(s) utilized by counseling consultant and how this aligns with agency mission, vision, and values.
- f) **Methods and Procedures:** Under a "Methods and Procedures" section of the RFP response, applicants will describe how they will:
 - Address the mental health treatment needs of the residents. Therapeutic approaches, use of trauma focused or other evidence-based therapies that will promote self-regulation will be described.
 - Address the development of positive behavioral support plans for residents with an emphasis on functional behavioral analysis and evidence based practices.
 - Provide the close supervision these residents will require with an emphasis on mitigating risk to the community, the individual and to staff.
 - Address education and treatment approaches for substance abuse issues frequently presented by the individuals who will utilize these resources.
 - Teach social skills to assist the individual in learning pro-social behaviors as alternatives to sexual/physical aggressive or assaultive behaviors.
 - Train staff to support individuals who have involvement with the criminal justice system.
 - Systematically address resident motivation issues through the use of incentive systems to promote cooperation and participation in the treatment and educational aspects of the services.
 - Utilize the delayed egress features that will be built into the physical plant, as a part of the therapeutic milieu of the residence.
 - Describe how psychiatric needs of individuals will be addressed through therapy, and how staff will be trained to recognize, document and report symptoms of psychiatric conditions and medication effectiveness
- g) Staff Recruitment and Retention: Describe your plan to recruit, and retain quality staff. Include:
 - Desired characteristics for all staff positions.
 - Health and criminal background screening procedures.
 - Initial and ongoing training, including required certifications. Include any specialized training for providing behavior support and crisis intervention to individuals who have potentially dangerous behaviors.

Tri-Counties Regional Center FALL 2014 REQUEST FOR PROPOSALS Page 4 of 4

- Direct care staff must be paid a minimum of 150% of minimum wage (approximately \$12.50 per hour).
- h) **Staffing Schedule:** Provide a sample one-week staffing schedule including Administrator/Assistant Administrator, direct support professionals, consultant(s), and program prep time.
- i) **Transportation:** Describe how transportation will be provided for day / work services, therapy and medical appointments, recreation and other activities.
- j) Continuous Quality Improvement (CQI): Describe how the service agency will use data, such as agency outcomes, stakeholder satisfaction, or other existing data (e.g. incident reports, medication logs) to identify service problems to develop corrective changes such as revised staff training curriculums, staff training procedures (e.g., using competency based teaching methods), agency practices and procedures or other operations (e.g., supervision, medication management, recruiting, etc.). Providers shall describe the feedback loop by which problem procedures will be identified, corrected through revised practices, and further monitored to measure the effectiveness of those changes in agency practice.